

To: Panasonic Unified Communications Resellers
Subject: Support of Panasonic SIP Trunk Providers
Bulletin Number: Unified Communications-2014-SB-21
Date: November 17, 2014

This Service Bulletin outlines the Panasonic Certified SIP Trunk Providers that have completed Interoperability testing and certification through Panasonic Unified Communications Engineering and are supported by Panasonic Unified Communications Technical Support

Models Affected

KX-TDA50G KX-TDE KX-NCP KX-NS

Requirements

Access to the Panasonic Partner Portal <http://panasonicpartnerportal.com/>

Certified SIP Trunk Provider Configuration Guides

Service & Support

Tech Support

Notes

Unified Communications

Certified Only Supported SIP Trunk Providers – NS1000 Certified Only Supported SIP Trunk Providers

Panasonic Unified Communications Technical Support will only provide technical support for SIP Trunk Providers that have successfully completed Interoperability Testing (IOT) through Panasonic Unified Communications Engineering. Providers that have completed IOT with Panasonic and are certified have a SIP Trunk Configuration Guide specific to that provider posted on the Panasonic Partner Portal.

To determine if a specific SIP Provider has been through IOT with Panasonic follow the requirements instructions above. This will navigate you through the Panasonic Portal to the SIP Trunk Configuration Guides for each specific SIP Trunk Provider Certified and Supported by Panasonic Unified Communications. In addition you can review the supported SIP Trunk Provider Compatibility List on the following page.

**For questions, contact your Partner Sales Manager or Inside Partner Sales Support:
partnersupport.psc@us.panasonic.com, 877.826.6538.**



SIP Trunk Provider Compatibility List

This chart indicates the compatibility status of SIP trunk providers that have been interoperability Tested (IOT) by Panasonic. Providers who have successfully passed IOT are eligible for Panasonic technical Support.

| PROVIDER | PBX MODEL | | | |
|---------------------------|-----------|----------------|-------------|--------|
| | TDA50 | TDE100/200/600 | NCP500/1000 | NS1000 |
| AccessLine Communications | ◆ | ◆ | ◆ | ◆ |
| Broadvox | ◆ | ◆ | ◆ | ◆ |
| BullsEye Telecom | ● | ◆ | ◆ | |
| Cbeyond | ◆ | ◆ | ◆ | |
| Cincinnati Bell | ● | ◆ | ◆ | |
| Clearly | ● | ◆ | ◆ | ◆ |
| First Digital | ◆ | | | ◆ |
| Integra Telecom | ● | ◆ | ◆ | ◆ |
| Jive | ● | ◆ | ◆ | ◆ |
| LegacySIP | | ◆ | ◆ | |
| OnSip - Junction Networks | ● | ◆ | ◆ | ◆ |
| Telepacific | | | | ◆ |
| Verizon | ● | ◆ | ◆ | |
| Vintalk Authenticated | ◆ | ◆ | ◆ | ◆ |
| Voice Carrier | ◆ | ◆ | ◆ | ◆ |
| Xchange Telecom | ● | ◆ | ◆ | |
| XO Communications | ● | ◆ | ◆ | |
| ◆ Certified | | | | |
| ● Not Certified | | | | |
| ■ In Progress | | | | |

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